OPTIMIST
ATTITUDE YOU WANT TO WEAR

Trgovina Optimist Iztok Šeško s.p., Mariborska cesta 128, SI-3000 Celje | +386 3 491 14 99
VAT.: SI95987142 | IBAN SI56 6100 0000 9634 872, Delavska hranilnica d.d.
info@optimist.si | **www.optimist.si**

GOODS **RETURN / RECLAMATION / EXCHANGE** FORM

For distance contracts, as a customer you have the right to inform the company within 14 days from receiving the goods that you are withdrawing from the contract, without stating a reason for your decision. Notify us in writing of your intended goods return at **info@optimist.si**. You have to return the goods within 14 days after the notification of the intended withdrawal from the contract to our address: **Trgovina Optimist Iztok Šeško s.p., Mariborska cesta 128, SI-3000 Celje, Slovenia**. For withdrawing from the contract, the only costs you are charged with are the direct costs of returning the goods. We will exchange or refund the product as soon as possible and no later than 14 days after the return of the product.

• A copy of the invoice has to be attached to the form.
• In case of product return (withdrawal from the contract) or exchange, the buyer must return the product unused, undamaged, in the original packaging and of the same quantity.
• If the product does not meet the conditions for a return, we reserve the right to a compensation or a final return of the product to the customer at their expenses.
• You can read our General Terms and Conditions at **https://optimist.si/en-gb/terms-and-conditions**

ORDER

ORDER NUMBER: _____
DATE OF ORDER: _____
DATE OF GOODS RECEIVED: _____

CUSTOMER

NAME AND SURNAME: _____
ADDRESS: _____
PHONE NUMBER: E- _____
MAIL: _____

PRODUCTS

No.	SKU Code	Name	Quantity
1			
2			
3			

TYPE OF RETURN

☐ RETURN OF GOODS (contract withdrawal)

☐ EXCHANGE OF PRODUCT (with advance reservation)

I would like to exchange the product with:

No.	SKU Code	Name	Quantity
1			
2			
3			

☐ RECLAMATION (state a reason)

Date: _____